

# Compact II<sup>®</sup>

## The Answer

### **The Only ALL IN ONE SOLUTION.**

▲ Voicemail ▲ Auto Attendant ▲ Night Answering ▲ Information On-Hold

**If you can't answer every incoming call**

**If there is no one to answer your phones professionally after hours**

**If you don't have a back-up for EVERY extension**

**If you don't have a professional, affordable On-Hold solution**

**You need the M2 Compact II<sup>®</sup>. It is.... The Answer**

### **Compact II<sup>®</sup> Feature Outline**



\*Unit dimensions 292mm x 205mm x 38mm

#### **Automatically answer and transfer incoming calls**

**- can you afford to miss a call?** A "virtual receptionist", the M2 Compact II<sup>®</sup> will assist your receptionist to handle calls during peak periods.

**Takes messages for your staff.** M2 Compact II<sup>®</sup> provides up to 50 Voicemail boxes (4 port).

**Provide callers with options once they arrive at your mailbox.** Callers can choose to either leave a message, be forwarded to another number (eg. mobile phone) or be returned to reception.

**Greet your callers according to the time of day, week.** The M2 Compact II<sup>®</sup> is real time, so it can be programmed to say "Good Morning", or "Good Afternoon".

**Automatically call your staff and play their messages, increasing mobility.** The M2 Compact II<sup>®</sup> can call staff on their mobile phone and play their Voicemail messages moments after they arrive.

**Catch all calls after hours, on weekends and during holidays.** Customers can leave messages for individual staff when the M2 Compact II<sup>®</sup> automatically switches to after hours mode. Don't let your company down by not answering a call.

**Entertain and inform callers with a customised On-Hold Message.** Promote your company every time a call is placed on hold. Don't assume, tell people.

See reverse for detailed features.

**Voicemail**

**Auto-Attendant**

**Call Transfer**

**After Hours Messages**

**Information On-Hold**

### **Voicemail**

M2 Compact II® - P2 up to 25 Voicemail boxes

M2 Compact II® - P4 up to 50 Voicemail boxes

- ▲ Voicemail notification via handset message waiting lamp
- ▲ External Notification (messages sent to mobile)
- ▲ Access mailbox internally or remotely
- ▲ Time and Date stamping on all Voicemail messages
- ▲ Ability to record personalised greeting message
- ▲ Transfer options from Voicemail to the operator
- ▲ Transfer options from Voicemail to Auto-Attendant
- ▲ Transfer options from Voicemail to external numbers such as a mobile phone

### **Auto-Attendant - "The Virtual Receptionist"**

- ▲ Automatically answers calls when staff are busy
- ▲ Set individual number of rings for day and night calls
- ▲ Can automatically answer and place callers on-hold until staff are free
- ▲ Provides day, night, lunch and holiday menus
- ▲ Can direct incoming calls to any one of 8 menus
- ▲ Can direct calls to any one of 50 Voicemail boxes
- ▲ Can direct calls to any one of 10 external phone numbers (KTS dependant)
- ▲ Direct Internal Subscriber Access (D.I.S.A) directly dial any extension from any one of the 8 Auto Attendant menus
- ▲ Option to record 8 personalised Auto Attendant menus
- ▲ Information Line capability: Up to 8 messages

### **Call Transfers**

- ▲ Can direct incoming calls to any extension
- ▲ Can direct incoming calls to any Voicemail box
- ▲ Can direct incoming calls to any external number with Central Plus

### **After Hours**

- ▲ Your calls will continue to be answered and directed to information menus or Voicemail boxes after hours
- ▲ Real time activation of after hours answering at the press of a button on your handset

### **M2 Audio 'On Hold'**

- ▲ 14 Day Free Trial upon installation
- ▲ Up to 10 On-Hold Channels
- ▲ Flexible message play modes:
  - Pre-programmed sequence of messages
  - Play a manually selected message
  - Play timed messages
- ▲ Timed messages can be programmed to play by date and/or time and/or weekday



### **Audio Production**

- ▲ Professional recording studio and production service
  - Script writing
  - Voice talent
  - Music
- ▲ Information On-Hold Messages
- ▲ Day and Night Greeting Messages
- ▲ Information Messages
- ▲ Customised Company Voicemail Greeting

### **Other Key Features**

- ▲ Available in 2 or 4 port capacities
- ▲ Fully digital: The M2 Compact II® has no moving parts
- ▲ Storage Media: Solid state flash disk. Capacities between 128 MB to 512 MB
- ▲ Time and Date functions
- ▲ After hours and lunchtimes can be individually set to your business hours by the internal clock
- ▲ Remote access: System changes such as new messages, volume adjustment or Auto-Attendant greetings can be directed down-the-line
- ▲ Professionally recorded messages remotely downloadable via PC
- ▲ No power failure re-setting. M2 Compact II® will retain all information, menu settings and mail box information
- ▲ PC free: No need for IT support, operational within 10 seconds of start up

*\* Please note: Some features are phone system dependant.*

**FREE Professional audio production of day/night messages with every new installation**

[www.m2technology.com.au](http://www.m2technology.com.au)

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